

	QUALITY POLICY	Document:	Quality Policy 2019 Rev 0
		Date :	18/12/2018

QUALITY POLICY

The quality project is a concrete commitment in which the company hopes to provide stability and to improve the competitive position on the market.

Primary objectives of the company are to fully satisfy the customer's needs and expectations, through the design, development, production and testing of its products, as well as the continuous improvement of its key processes in order to achieve goals of efficiency and effectiveness.

It is necessary to:

- Implement a systematic increase in flexibility and implementation of customer requirements.
- Leverage their wealth of expertise and know-how, resulting in the enhancement of human resources, improving internal management (also in terms of internal relations of personnel) and the creation of "value".
- Implement a stronger integration with suppliers.
- Optimize delivery time terms
- Focus on new ideas and technologies taking in consideration in advance possible assessed necessities.

The policy set by the company for achieving objectives is based on the following general concepts:

- Constant commitment of the management, aimed at spreading the continuous improvement to the culture of quality among all the persons of the company processes.
- Compliance with statutory and contractual law
- Maintenance and improvement of the quality management system, in accordance with international standards ISO 9001:2015
- for monitoring the efficiency of business processes
- Satisfaction of the quality expected by the customer.
- Continuous improvement of processes and products, also with the use of new technologies.
- Planning and systematic verification of the business process, staff training and of the maintenance of the vehicles, equipment and systems.
- Clear definition of the role responsibilities and areas of expertise.
- Individual responsibility on the quality of work.
- Efficiency and effectiveness of communication both inside and outside the company.
- Involvement and motivation of all human resources also through training and information on disciplines of quality.
- Measure of the adequacy and effectiveness of the quality management system through audits (inspections), reviews.
- Management has decided to give wide dissemination of its policy and the concept of quality at all levels in order to increase the sensitivity of the operating personnel.
- The company's management, in order to keep constantly updated on the efficiency of management system for quality and ensure its proper implementation, has designated a representative that has been assigned the responsibility and authority for Verify and ensure compliance with the provisions of the quality manual of any issues reports directly to the CEO.

The company management is firmly determined to implement the quality management system here described and therefore assigns to each function responsible of the personnel, the task to correctly apply and implement the requirements of his area or in the services that he directs or supervises.

The keys to success of the quality project are the commitment and the active participation of everybody at every level.

The terms for the quality policy are confirmed by the year 2019.

18/12/2018

The Chief Executive Officer

Dr. Renato Campi